

Enfield: 155-157 Lancaster Road, Enfield, EN2 0JN

0208 363 2424

Cockfosters: 25 Station Parade, Cockfosters Road, EN4 0DW

0203 818 3622

STORE@SMITHSSCHOOLWEAR.CO.UK

RETURNS FORM

Customer Name:

Postcode:

Email Address:

Contact Telephone Number:

Transaction ID/Order Reference No.:

Item Reference	Size	Quantity	Reason Code	Exchange or Refund	Exchanging For

Reason Codes:

- 1. Too small
- 2. Too big

- 3. Ordered by mistake
- 4. Faulty

- 5. Wrong items received
- 6. Ordered multiple sizes
- 7. Other (please advise)

Terms and Conditions: All items must be returned in the same condition as when they were dispatched to you with all tags attached and any packaging intact. Any goods sent back in an unsellable condition will not qualify for a refund or exchange. We are unable to accept returns on tights, socks, hair accessories, swimming hats, gum shields, water bottles, or swimwear that has had their hygiene sticker removed. Returns are only valid 30 days from date of dispatch.